

Residential Outdoor Grill Warranty

LIFETIME LIMITED WARRANTY

The structural integrity of the exterior stainless steel body housing of the grill is warranted to the original purchaser to be free from defects in material and workmanship when subjected to normal residential use and service for the lifetime of the original purchaser. See Limitations and Exclusions below.

LIMITED 10 YEAR WARRANTY

The stainless steel grill burner and cooking grates are warranted to be free of defects in material and workmanship when subjected to normal residential use and service for a period of 10 years from the date of purchase. See Limitations and Exclusions below.

LIMITED ONE YEAR WARRANTY

All other grill components are warranted to be free from defects in material and workmanship for a period of one year from the original date of purchase.

WARRANTY LIMITATIONS

Warranty coverage begins on the original date of purchase and proof of date of purchase is required. In order to activate the warranty, TEC requires that you send in the attached warranty registration card or register your grill online at www.tecinfrared.com.

- This warranty:
- 1) Applies only to products purchased in the United States and Canada.
 - 2) Extends to the original purchaser and may not be transferred.
 - 3) Does not apply to products used in commercial environments and applications.
 - 4) Is limited to the replacement of defective parts, with the owner paying all other costs, including labor and shipping.

WARRANTY EXCLUSIONS

- 1) This warranty shall not apply to problems or damage resulting from normal wear and tear, abuse, neglect, negligence, accident, natural disaster, alterations of the product, improper operation, installation, set-up, or service, or failure to follow the instructions in the Owner's Manual.
- 2) Discoloration, oxidation, and rust-through of interior grill components, which in the normal course of grill operation are exposed to the corrosive effects of intense heat, marinades, salts, and fatty acids, are not covered by this warranty.
- 3) Some objects and substances that come in contact with stainless steel may cause changes to its outward appearance, including discoloration, oxidation, and surface rust. These changes in appearance are not covered under this warranty.
- 4) Thermal Engineering Corporation (TEC) shall not be liable for incidental, consequential, special, or contingent damages resulting from its breach of this written warranty or any implied warranty applicable to the product. Some states do not allow exclusions of or limitations on incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

WARRANTY REPAIR AND REPLACEMENT PROCEDURE

To support the repair or replacement of the product or any component part under this warranty, the owner must first: (1) Provide TEC or the dealer with proof of purchase of the grill or component part, including the original purchase date and the serial number of the product, (2) Obtain Return Authorization from the dealer or TEC and return the product or component part to TEC or the dealer within the warranty period, and (3) Pay for the replacement part including shipping charges prior to warranty determination. If the part is deemed by TEC to have a defect in material and/or workmanship, TEC will reimburse the owner for the cost of the part. TEC reserves the right to determine the warranty status of a part and shall have the option to repair or replace the product or any component part deemed by TEC to be defective. Parts returned to the factory for warranty determination will not be returned to the customer.

THERMAL ENGINEERING CORPORATION

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Website: www.tecinfrared.com

MODEL: _____
DATE OF PURCHASE: _____
SERIAL #: _____
DEALER NAME: _____
DEALER TELEPHONE: _____
(Complete the above information for future reference.)