

Patio® FR Series Grill Warranty

LIFETIME LIMITED WARRANTY The structural integrity of all exterior stainless steel body housings is warranted to be free from defects in material and workmanship when subjected to normal household use and service for the lifetime of the original purchaser. This warranty excludes surface corrosion, scratches, and discoloration, which may occur during regular use and is limited to the replacement of the defective parts, with the owner paying all other costs, including shipping and labor.

LIMITED 10 YEAR WARRANTY The structural integrity of the interior stainless steel grill parts, including the cooking grates and burners, is warranted to be free from defects in material and workmanship when subjected to normal household use and service for 10 years from the original date of purchase. This warranty is limited to the replacement of the defective parts, with the owner paying all other costs, including shipping and labor. Surface rust, corrosion, and discoloration will occur during regular use and is not included under this warranty.

LIMITED 1 YEAR WARRANTY All other grill components, including the ignition system and radiant glass panels, are warranted to be free from defects in material and workmanship for a period of 1 year from the original date of purchase. TEC will replace or repair parts found to be defective at no cost to the original purchaser.

LIMITATIONS AND EXCLUSIONS

1. This warranty extends only to the original purchaser of the product, may not be transferred, and does not apply to commercial usage.
2. This warranty does not apply to and TEC is not responsible for damage resulting from normal wear-and-tear, misuse, abuse, alteration of or tampering with the appliance, improper operation, installation, set-up, or service, failure to follow instructions in the Owner's Manual or local code requirements, negligence, accident, and natural disaster.
3. Discoloration, oxidation, and surface rust of grill components, which in the normal course of grill operation are exposed to high levels of heat, are not covered by this warranty.
4. Some objects and substances that come in contact with the grill may cause changes to its outward appearance. These changes in appearance are not covered under this warranty.
5. This warranty is limited to the replacement of defective parts only, with the owner paying all other costs including parts and labor.

MAKING A WARRANTY CLAIM To support the repair or replacement of this grill or any component part under this warranty, the owner must first: (1) Provide TEC or the dealer with proof of purchase of the grill, including the original purchase date and the serial number, and (2) Obtain Return Authorization from the dealer or TEC within the warranty period. If the part is deemed by TEC to have a defect in material and/or workmanship, TEC will reimburse the owner for the cost of the part. TEC reserves the right to determine the warranty status of a part and shall have the option to repair or replace the product or any component part deemed by TEC to be defective. Parts returned to the factory for warranty determination will not be returned to the customer. **IMPORTANT: RETAIN PROOF OF ORIGINAL PURCHASE TO ESTABLISH WARRANTY PERIOD.** The repair or replacement of the product or any of its component parts under this warranty shall be made by TEC free of charge for the part itself, with the owner paying all other costs, including labor and shipping.

DISCLAIMER OF IMPLIED WARRANTIES TEC is not responsible for incidental and consequential damages whether arising out of breach of warranty (express or implied), breach of contract, or otherwise. Some jurisdictions do not allow the exclusions or limitations of incidental or consequential damages so the above limitation or exclusion may not apply to you. Any implied warranty of merchantability and fitness applicable to the product and its component parts are limited in duration to the period of coverage of the applicable expressed written limited warranties set forth above. Some jurisdictions do not allow limitations on how long an implied warranty lasts so the above limitations may not apply to you. This warranty is in lieu of all other warranties, expressed or implied, and all other obligations or liabilities in connection with the sale, use and ownership of this product.

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